

Community Partner Briefing

NEWS FROM COVERED CALIFORNIA

December 18, 2018

Director's Corner

Full-steam ahead for enrollment and coverage in 2019!

Dear Partners,

Covered California's Executive Director, Peter V. Lee announced soon after the Texas District Court's ruling that the ACA is unconstitutional and that "Open enrollment is full-steam ahead in California." The case will wind its way through the courts and Lee stated "I'm confident the Supreme Court will once again do the right thing and uphold the Affordable Care Act."

Health coverage and financial assistance remain in place for Covered California consumers and will continue for the foreseeable future while the defendants in the suit, including the State of California, start the lengthy legal process of appealing the decision.

Over the weekend we saw a brisk spike in new enrollment and we expect to see this trend continue as we approach the **December 21 midnight deadline to enroll for a January 1, 2019** coverage start date.

As always, we stand ready to support and serve you as you undertake the important role of helping Californians get and keep their health coverage. Let us know how we can help you.

All the best.

Terri Convey

Director

Outreach and Sales & Covered California for Small Business

Sign-ups for 2019 Coverage

Extended Deadline for January 1 Coverage

The plan selection deadline for a January 1, 2019 coverage start date has been extended to Friday, December 21.

Community Enrollment Partners can start new applications and complete or make changes to existing applications through Friday, December 21 for a January 1, 2019 coverage start date. Plans selected between December 22, 2018 and January 15, 2019 will have a February 1, 2019 coverage start date.

See below for deadline dates:

Covered California Receives Application or Application Changes	Coverage Start Date*
December 1 – 21, 2018	January 1, 2019
December 22, 2018 – January 15, 2019	February 1, 2019

Review the updated <u>CEC/PBE Service Center schedule</u> for availability, extended hours of operation, and a full list of holiday closures throughout the Open Enrollment season.

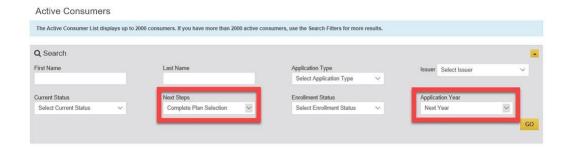
*Coverage start date is contingent upon the binder payment being made by the due date on the first bill

Ensure Consumer Plan Selection and Binder Payment

As we approach the deadline for January 1 coverage, it is important to ensure consumers select a plan and also pay their binder payment by the due date on their first bill.

To access your consumers who need to plan select and help them avoid missing the deadline, please login to your CalHEERS portal and follow the instructions below:

- Navigate to the "Active Consumers" list
- Filter "Next Steps" as "Complete Plan Selection"
- Filter "Application Year" as "Next Year"
- Click "Go" to display the list



Advanced Premium Tax Credit

Important 1095-A Reminders

Consumers will begin to receive <u>IRS Form 1095-A</u> from Covered California in January. Below are some important 1095-A reminders as we head into the new year:

- If a consumer had coverage for ANY part of 2018, even if they canceled the coverage, they will receive a Form 1095-A
- Form 1095-A will not be sent to forwarding addresses
- If a consumer's communication preference is EMAIL, they will not be mailed a Form 1095-A, but instead notified via email when it is ready to download from their account
- Form 1095-A is available in a consumer's CalHEERS account under "Documents & Correspondence"

Webinars

Webinar: Program Eligibility by Federal Poverty Level (FPL)

Mark your calendar for **today**, **December 18th at 2:00 p.m.** to learn more about the FPL Chart, program eligibility, and income guidelines for *Covered California* and *Medi-Cal* programs.

Don't miss out on this webinar, it will provide valuable information as you assist consumers this enrollment season. There will also be a Q&A session at the end of the webinar to help address any unanswered questions.

Tuesday, December 18, 2018

2:00 p.m. — 3:00 p.m.

Click here to register today >>

Latest News

News Release: Covered California Extends Deadline for Jan. 1 Coverage Until Friday, Dec. 21

Covered California announced an extension of the first major deadline to have health insurance starting Jan. 1 in response to a surge of interest in enrollment and to ensure consumers have ample time to enroll amid news reports of a legal ruling on the Affordable Care Act. The announcement comes on the final day of the federal open enrollment period, and hours after a Texas United States Court District Court Judge declared the Affordable Care Act unconstitutional. Read the full news release here>>

News Release: Covered California's Open Enrollment is off to a Solid Start as the First Key Deadline Approaches

Covered California announced today that more than 90,500 new consumers signed up for coverage through Nov. 30. The number of plan selections is well ahead of the pace set in 2016, which marked the last time Covered California delayed its marketing push until after Election Day, when 80,000 consumers signed up through November. Read the full news release here>>

Enrollment Partner Tool Kits

Helpful Resources and Materials

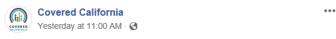
<u>Enrollment Partner Tool Kits</u> are a "one-stop shop" for Covered California's Certified Enrollers and include resources and materials to help you support Covered California consumers. Our Tool Kits provide a wide range of consolidated documents, such as Job Aids, Quick Guides, FAQs, Talking Points, and more.

2019 Social Media Tool Kit

Access our <u>Social Media Tool Kit</u>, which provides resources and best practices, along with pre-approved content in English and Spanish and sharable images for <u>Facebook</u>, <u>Twitter</u>, and <u>Instagram</u>.

Seen on Social

Facebook Post



Need a hand? Covered California experts can help you find the right plan for you and your family.

Find a certified enroller near you: http://bit.ly/2Q5VBuo



As Seen on Twitter



Covered California @ @CoveredCA · Nov 21

#ItsLifeCare Tip: Sweet potatoes are a superfood! They're loaded with nutrients including vitamin A, which is great for healthy bones, vision, and the immune system. One cup contains over 370% of daily recommended vitamin A.



CEC/PBE Help Line

Monday - Friday, 8:00 a.m. to 6:00 p.m. Saturdays and Sundays, Closed

Phone: 855-324-3147

Extended Hours

Friday, December 21, 8:00 a.m. to 8:00 p.m. Tuesday, January 15, 8:00 a.m. to 8:00 p.m.

Holiday Closure:

Tuesday, December 25, Christmas Day Tuesday, January 1, New Year's Day

Review the CEC/PBE Service Center Schedule for a full list of availability, extended hours of operation, and a list of holiday closures throughout the enrollment season.

Partner Tool Kit | Print Store | Online Store | www.coveredCA.com









CEC/PBE Help Line Hours

Covered California's CEC/PBE Help Line Phone: 855-324-3147 Monday thru Friday, 8:00 a.m. to 6:00 p.m.

Saturdays and Sundays, Closed Click **here** for the CEC/PBE Help Line schedule.

The following numbers were phased out and stopped forwarding to 855-324-3147 on July 14, 2015: 844-238-3567, 888-402-0737

LMS Help Desk Support

Contact LMS Help Desk Support at CCULearning@covered.ca.gov.

Questions or comments about our articles or to suggest articles on other important informational topics to us, email: OutreachandSales@covered.ca.gov.

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